

Alejandro Pinto

Tech Manager | Tech Lead

Computer Science Engineer | MSc. in Computer Science



Leadership, Mentoring & Coaching

I have led people and teams by example, seeking empowerment and fostering the emergence of new leadership. I enjoy mentoring and coaching teams and individuals, especially in agile environments.



Digital Transformation & Agile

I actively promote agility. I have contributed to the implementation of scaled agility practices and the transition of digital transformation towards enterprise agility, improving operational efficiency and user experience.



Full Stack Software Development

I have specialized technical knowledge, with strong expertise in frontend, including cloud technology migrations, transition to microfrontend architectures, development of scalable solutions, and resilient architectures.



Development Lifecycle Management

Experience in managing large-scale software projects, including design, development, implementation, and support. Focus on agile methodologies and continuous improvement.



Collaboration & Communication

Interpersonal skills for leading teams, communicating ideas, and working with stakeholders at all levels. Collaborative approach in problem-solving and value creation for clients.



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Professional Profile

I am an **adaptable** professional with an **agile mindset**, focused on innovation and continuous improvement. 🤖 I love learning and quickly applying new technologies and methodologies to **add value** to projects and products I work on. 🤝 I have extensive experience leading teams and developing innovative software solutions, always with a **collaborative approach**, supporting team growth, and generating impact on user experience and business outcomes.

Technical Skills

- **Languages:** JavaScript, NodeJS, TypeScript, Python, .NET Framework, C#, Java.
- **Technologies:** React, Angular, Vue.js, Azure, Spring, Struts, Flask, Microfrontends, API REST, GraphQL, Apollo Server, AWS, EKS, S3, Lambdas, Step Functions, Secret Manager, Azure Functions, etc.
- **Methodologies:** OKRs, Agile, Scrum, Kanban, DevOps, Design Thinking, SAFe.

Education

- **Master of Science in Computer Science**
University of Concepción, 2014 - 2016
- **Civil Engineering in Computer Science**
University of Concepción, 2010 - 2015

Publications

- *"Improved Queryable Representations of Rasters"*, 2017 Data Compression Conference (DCC 2017).
- *"Listing Dense Subgraphs in Small Memory"*, 9th Latin American Web Congress (LaWeb 2014).

Professional Experience

Technical Tribe Lead

BICE Vida, Jan. 2024 - Oct. 2024

Co-led the Digital Channels tribe during the transition to enterprise agility, managing the company's digital channels and cross-client journeys. Ensured the integration of agile practices. Worked extensively with OKRs and the concept of portfolios, keeping an initiatives canvas aligned with objectives.

Technical Manager

BICE Vida, Jul. 2023 - Dec. 2023

Led teams responsible for post-sales, including user experience in the reimbursement process. Provided mentorship, coaching, and managed key projects, ensuring value delivery that improved NPS and CSAT.

Technical Lead

BICE Vida, Apr. 2022 - Jul. 2023

Led the development of the private site for individual products. Responsible for the technology architecture and implementation of solutions for savings and investment products. Achieved significant improvements in experience KPIs.

Software Developer Engineer

BICE Vida, Feb. 2021 - Apr. 2022

Co-developed the new client private site experience, working on implementing new features and optimizing user experience. Contributed to the creation of the technical team and architectural design.

Software Developer Engineer

Principal Financial Group, Jun. 2018 - Feb. 2021

Co-developed the new client experience at principal.cl, creating reusable widgets and financial simulators. Collaborated in the migration of applications to the cloud in Azure and contributed to the design and implementation of a fully online digital onboarding, achieving a milestone in client autonomy. Co-led the transition from a monolithic frontend architecture to a microfrontend architecture.

Full Stack Engineer

Universidad de Concepción, May. 2017 - Jun. 2018

Developed the Lectum platform to evaluate reading comprehension in elementary and high school students. Designed the data model, user interface, and functionalities, and implemented the complete solution in the university's infrastructure.